WHO ARE THE PEOPLE IN THE CRAZY HATS?  They can help you with all sorts of questions. They are the ISU FLL planning team members! If you have questions, you can go to any of the information desks, ask your team helper, or ask a planning team member.

WHO ARE THE PEOPLE IN THE CREW T-SHIRTS?  These are the volunteers that are here to help make sure the tournament runs smoothly – they also can help you with all sorts of questions.

HOW MUCH ARE T-SHIRTS?  Free with a $10 donation each and they are available in the Hoover skywalk at the information desk. There are multiple options for t-shirts this year, and they do include children’s sizes. What if they run out, can they order more?  No, sorry.

I’M TIRED, WHERE CAN WE GET FOOD/BEVERAGE?  Union Drive Community Center or the Memorial Union OR vending machines

WHERE CAN WE GET LUNCH?  Union Drive Community Center, MU Food Court, or in campus town – your team packet has a handout dining options.

WHERE ARE COPIES OF THE PROGRAM AND SCHEDULE?  They are located near the Hoover and Howe Auditoriums and at each information desk.

WHERE IS THE Jr.FLL (JUNIOR FIRST LEGO LEAGUE) EXPO?  It is in Coover Hall – the building across the street from Design or to the north of the main entrance of Hoover (by the water tower) from 9:30 A.M.-12:00 P.M. Following the expo, a closing ceremony for Jr.FLL will be held in the Howe Auditorium from 12-12:30 P.M.

BESIDES THE TOURNAMENT, WHERE ARE THE OTHER OUTREACH ACTIVITIES LOCATED?  Most are located in the Black Engineering Building -- Check the Outreach schedules located near the 2013 FLL programs at each information desk.

HOW CAN I FIND INFORMATION ON STARTING MY OWN TEAM FOR NEXT YEAR?  Check out the details in the 2013 FLL program or go online -- information can be found at www.usfirst.org

CAN I GET CHANGE FOR A $1 ANYWHERE?  Yes, a bank…unfortunately, we do not have enough change to “make change” for people for the vending machines.  (ATM’s are located at the Hub, Union Drive Community Center, and the Design Building)

THERE IS NO MORE TOILET PAPER IN THE BATHROOM…please let a volunteer know or the information desks and we will send a volunteer to go get some more to help you out. (same thing goes for “someone got sick”…)

I’M A SPECTATOR, WHERE DO I GO?  All around the event, but opening and closing ceremonies have restricted access to the lower level of Howe just for the team members and their coach.

WHERE ARE VENDING MACHINES?  Vending machines are located in Hoover Hall next to the 1st floor auditorium (by free build area) and are in the lower level of the Howe Atrium back behind the tech crew. Additional refreshments/food can be found in the UDCC or MU.
WHERE ARE THE PITS? The pits are the areas where the teams can put their things, tweak their bots and have some time to talk to other teams. Pits are located in Pearson Hall.

I'M LOST, HOW DO I FIND MY MOM/DAD? In the case of a lost child, keep them at the information desk with you – send a red highlighted message over Campfire, then radio Camille. We will make an announcement over the PA and bring their parents to them. Please DO NOT let a small child out of your sight in this situation. Also fill out the Lost Child Form or Found Child Form (ex: coach finds a child).

DO YOU HAVE A BAND-AID? There is a first aid kit at each information desk. If someone needs medical attention (more than a simple Band-Aid), they should call 911, if an emergency, or go to Mary Greeley Medical Center (Location: 1111 Duff Avenue). Directions: Take Lincoln Way East to Duff Avenue. Then turn left (direction North) on Duff Avenue.) In the case of an emergency please call 911.

CAN YOU HELP ME FIX MY COMPUTER? Not really, but what seems to be the trouble? We have volunteers that can help troubleshoot computer problems. We cannot make any promises that we will solve your problem, but we will try to help. After all, we don’t want a team of sobbing kids.

WHERE ARE THE PRACTICE TABLES? They are on the first floor in Pearson Hall. They are located in 1105.

CAN PARENTS GO INTO THE JUDGING ROOMS AND FIELD AREA? You bet; however, only the team members can go into Core Values Judging area (no coaches!). We do ask that they be quiet in the Robot and Project judging rooms and scream their heads off in the competition table area…GO TEAM!

WHY ARE ALL THE TEAM MEMBERS WEARING GREEN BRACELETS? Team members have been provided with green bracelets for admittance to the opening/closing ceremonies. Additionally, each team has been provided with one pass button to allow a coach into the opening/closing ceremonies. THOSE WHO ARE NOT WEARING A BRACELET OR TEAM PASS BUTTON WILL NOT BE ADMITTED AT EITHER CEREMONY. Due to safety concerns, we cannot allow parents and other visitors onto the bottom floor of the Howe Atrium during the opening/closing. We encourage them to view both the opening/closing ceremonies in the Howe and Hoover auditoriums. Live footage will be shown throughout the day in both auditoriums!

WHEN ARE THE FLL CLOSING CEREMONIES? FLL closing ceremonies are scheduled to begin about 4:15PM. We ask that teams start to get seated for closing ceremonies before then, at 4:00. Only teams will be allowed down on the lower level of Howe for closing/opening.

ARE THERE ANY CAMPUS TOURS TODAY? No, but…There are a variety of outreach events going on throughout the day, giving attendees the chance to learn about a variety of clubs, organizations and departments at ISU. A separate outreach schedule is available at all the information desks.

ARE THERE ELEVATORS IN THE BUILDINGS? All of our buildings are equipped with elevators and are handicapped accessible.

ARE WE ALLOWED TO TAKE PHOTOS AND VIDEO AT THE EVENT? Photos and video are allowed in the Robot and Project Judging areas, as well as other portions of the tournament. We do not allow spectators, photos or video in the Core Values judging sessions. Flash photography is discouraged in judging rooms.
I CAME TO SEE A PARTICULAR TEAM MEMBER TODAY...CAN YOU HELP ME FIND HER/HIM? What is their team number? A list of all the teams attending today’s event is in the program. After you find the team’s number, take a look at the schedule for the day to see when the team will be in judging sessions and/or robot matches.

WHERE IS THE ‘LOST AND FOUND’? A lost & found is available at the main information desk in Howe Hall.

IS THERE A PROFESSIONAL PHOTOGRAPHER TAKING TEAM PHOTOS? We do not have a professional photographer to take posed team photos this year. A student volunteer, such as your team helper, would be more than happy to take photos of your team.

JUST DON’T KNOW? Ask the information desk volunteers and we’ll try to be helpful!

Thank you for attending the Iowa FLL Championship!