WHO ARE THE PEOPLE IN THE CRAZY HATS AND PLANNING TEAM NAMETAGS? They can help you with all sorts of questions. They are the ISU FLL planning team members! If you have questions, you can go to any of the information desks, ask your team helper, or ask a planning team member.

WHO ARE THE PEOPLE IN THE VOLUNTEER (WHITE) T-SHIRTS? These are the volunteers that are here to help make sure the tournament runs smoothly – they also can help you with all sorts of questions.

HOW MUCH ARE T-SHIRTS? Free with a minimum $10 donation each and they are available in the Hoover skywalk at the information desk. There are multiple options for t-shirts this year, and they do include children’s sizes but supply is limited. What if they run out, can they order more? No, sorry.

I’M TIRED, WHERE CAN WE GET FOOD/BEVERAGE? Union Drive Community Center, ABE Harvest Café, Food Trucks, Memorial Union, OR vending machines. Check out your Event Handbook for a complete list!

WHERE CAN WE GET LUNCH? Union Drive Community Center, ABE Harvest Café, MU Food Court, Food Trucks, or in campus town – Appendix E in the Event Handbook has a complete list of dining options.

WHERE CAN OUR TEAM PICK UP OUR PRE-ORDERED PIZZA? Pick up for pizza orders will be in the Town Engineering Building starting at 11:30AM. Teams who did pre-orders should plan to bring $7 per pizza ordered as payment in the form of cash or check.

WHERE ARE COPIES OF THE PROGRAM AND SCHEDULE? They are located near the Hoover and Howe Auditoriums and at all information desks.

WHERE IS THE FIRST LEGO LEAGUE JUNIOR EXPO? It is in the Sukup Atrium in the Biorenewables Complex – the building directly north of Howe from 9:30 A.M.-12:00 P.M. Following the Expo, a closing ceremony for FLL Jr. will be held in the Sukup Atrium at 12:00 P.M.

BESIDES THE TOURNAMENT, WHERE ARE THE OTHER OUTREACH ACTIVITIES LOCATED? Most are located in the Black Engineering Building and Marston Hall -- Check the Outreach schedules in the Event Handbook or hard copies located at all information desks. NOTE: Howe Hall will be closed after Robot Game matches and will reopen at 3:30PM, so this is a great time to check out these outreach activities!

HOW CAN I FIND INFORMATION ON STARTING MY OWN TEAM FOR NEXT YEAR? Check out the details in the 2016 FLL program or go online -- information can be found at www.firstinspires.org

CAN I GET CHANGE FOR A $1 ANYWHERE? Yes, a bank...unfortunately, we do not have enough change to “make change” for people for the vending machines. (ATM’s are located at the Hub, Union Drive Community Center, and the Design Building)

THERE IS NO MORE TOILET PAPER IN THE BATHROOM...please alert a volunteer or the information desk in that building and we will send a volunteer to go get some more to help you out. (The same thing goes for “someone got sick”...)
I’M A SPECTATOR, WHERE DO I GO? All around the event, but opening and closing ceremonies have restricted access to the lower level of Howe just for the team members and their coaches, otherwise if it is any other part of the day, they can go all around the event sites. Core Values judging sessions do not allow ANY spectators.

WHERE ARE VENDING MACHINES? Vending machines are located in Hoover Hall next to the 1st floor auditorium (by free build area) and are in the lower level of the Howe Atrium back behind the tech crew. Additional refreshments/food can be found in the UDCC, ABE Harvest Café, Food Trucks or the MU.

WHERE ARE THE PITS? The pits are the areas where the teams can put their things, tweak their robots and have some time to talk to other teams. Pits are located in the College of Design Building, Town Engineering, and Black Engineering.

I’VE FOUND/LOST A CHILD, WHAT DO I DO? If you come across a lost child, please bring them to the nearest information desk. Each info desk has a form for a lost or found child. If you have lost a child, immediately go to an Info Desk. That Info Desk should immediately post the lost child’s information on Campfire and then dial Camille at 515-291-0003 with a full description so that announcements can be made and volunteers can be on search for the child. Make sure to listen to the announcements over the PA as we will announce when we have a child waiting for pick up at an info desk.

DO YOU HAVE A BAND-AID? There is a first aid kit at each information desk. If you need immediate, emergency assistance, call 911 if you are able, or flag down the nearest volunteer who can call 911 for you. Mary Greeley Medical Center is located at 1111 Duff Avenue in town. (Directions: Take Lincoln Way East to Duff Avenue. Then turn left (direction North) on Duff Avenue.)

CAN YOU HELP ME FIX MY COMPUTER? Not really, but what seems to be the problem? We have volunteers that can help troubleshoot computer problems. We cannot make any promises that we will solve your problem, but we will try to help. Many of our volunteers have computer skills and we can assess the situation to see if it is something we can help with.

WHERE ARE THE PRACTICE TABLES? They are located in the College of Design Building, one is located near the info desk. Sign up times are required, as teams are only allowed one slot, and sign-up sheets are posted near the tables.

CAN PARENTS AND COACHES GO INTO THE JUDGING ROOMS AND FIELD AREA? You bet; however, only the team members can go into Core Values Judging area. We do ask that you be quiet in the Robot and Project judging rooms and scream your heads off in the competition table area...GO TEAM!

WHY ARE ALL THE TEAM MEMBERS WEARING COLORED BRACELETS? Team members have been provided with bracelets for admittance to the opening/closing ceremonies. Additionally, each team has been provided with buttons to allow coaches into the opening/closing ceremonies. THOSE WHO ARE NOT WEARING A BRACELET OR TEAM PASS BUTTON WILL NOT BE ADMITTED AT EITHER CEREMONY. Due to safety concerns, we cannot allow parents and other visitors onto the bottom floor of the Howe Atrium during the opening/closing ceremonies only. We encourage them to view both the opening/closing ceremonies in the Howe and Hoover auditoriums. Live footage will be shown throughout the day in both auditoriums!

IS THERE A LIVE WEBCAST OF THIS EVENT? Yes, there is – go to http://www.isek.iastate.edu/fll/live-stream/
DOES IOWA FLL HAVE A TWITTER HANDLE and FACEBOOK? Yes - @IowaFLL. Please use #FLLIASTATE to see your Tweets appear on the screens in Howe Hall. Like "Iowa State Engineering Kids" on Facebook by searching for us or going to www.facebook.com/ISEK.IASTATE.

WHEN ARE THE FLL CLOSING CEREMONIES? FLL closing ceremonies are scheduled to begin about 3:45PM. Howe Hall will be closed from the end of Robot Game matches from 2:30 until 3:30PM. The lower level of Howe Hall will be open to team members only during closing/opening ceremonies – wristbands or coach buttons are REQUIRED. We ask that parents and spectators not line up or block stairwells prior to this time so team members can get seated first.

ARE THERE ANY CAMPUS TOURS TODAY? No, instead there are a variety of outreach events going on throughout the day, giving attendees the chance to learn about a variety of clubs, organizations and departments at ISU. A separate outreach schedule is available at all the information desks.

ARE THERE ELEVATORS IN THE BUILDINGS? All of our buildings are equipped with elevators and are handicapped accessible. Please alert the info desk volunteers if an elevator appears to be out of order.

ARE WE ALLOWED TO TAKE PHOTOS AND VIDEO AT THE EVENT? Photos and video are allowed in the Robot and Project Judging areas, as well as other portions of the tournament. We do not allow spectators, photos or video in the Core Values judging sessions. Flash photography is discouraged in judging rooms.

THE PARENTS OF OUR TEAM MEMBERS WANT TO WATCH THEIR CHILD...HOW CAN THEY FIND HER/HIM? Make sure all parents know your team number and/or name. (A list of all the teams attending today’s event is in the program) If they know the team’s number, they can take a look at the schedule for the day to see when the team will be in judging sessions and/or robot matches. Both programs and schedules are available at any information desk.

WHERE IS THE ‘LOST AND FOUND’? A lost & found is available at the main information desk in the main entry of Howe Hall.

IS THERE A GOOD PLACE TO TAKE TEAM PHOTOS? Yes, we have a photo booth located on the 2nd Floor of Howe Hall. Pictures will be taken by our volunteers and sent to you via email. Be sure to look out for your picture between matches in the Howe Atrium!

I WOULD LIKE MY CHILD TO GET ON A TEAM – HOW DO YOU DO THAT? Look inside the program for today’s event and there is the links and necessary information.

Thank you for attending the Iowa FLL Championship!