WHY DO PEOPLE WEAR THE CRAZY HATS? They are sharing some fun and want teams to relax before judging sessions and have a good time celebrating what they have learned.

WHO ARE THE PEOPLE IN THE VOLUNTEER (WHITE) T-SHIRTS? These are the volunteers that are here to help make sure the tournament runs smoothly – they also can help you with all sorts of questions.

I’M TIRED, WHERE CAN WE GET FOOD/BEVERAGE? Check out your Event Handbook for a complete list of dining options. There are also some vending machines in buildings.

WHERE ARE COPIES OF THE PROGRAM AND SCHEDULE? They are located online www.isek.iastate.edu, hard copies were given to each team via email and put in check in materials and are available at the Hoover/Sukup/Design information desks.

HOW CAN I FIND INFORMATION ON STARTING MY OWN TEAM FOR NEXT YEAR? Check out firstinspires.org

CAN I GET CHANGE FOR A $1 ANYWHERE? Yes, a bank…unfortunately, we cannot “make change” for folks. (ATM’s are located at the Hub, Union Drive Community Center, and the Design Building)

I’M A SPECTATOR, WHERE DO I GO? Spectators may watch the robot rounds on the big screen in the Hoover and Sukup Auditoriums. Howe Hall is restricted access to spectators and just for the team members plus up to two coaches. Judging sessions do not allow ANY spectators – just the team and two coaches.

Spectators may wish to go walk around campus, go to one of the open dining centers or check out the Ames area.

CAN OUR TEAM STICK AROUND FOR THE AFTERNOON AND WATCH THE OTHER TEAMS? No. We are trying to limit event capacity for health and safety reasons, so we ask that AM teams depart as soon as their portion of the event is complete. This allows us to do necessary cleaning and prepare for the PM teams.

WHERE ARE VENDING MACHINES? Vending machines are located in Hoover Hall next to the 1st floor auditorium and lower level of Sukup/Elings Halls.

WHERE ARE THE PITS? Pits are areas where the teams can put their things, tweak their robots and have some time to talk to other teams. Pits are in the College of Design Building, Sukup Atrium and Hoover Halls. See the back of the schedule for team-specific locations. These are for teams, not spectators.

I’VE FOUND/LOST A CHILD, WHAT DO I DO? If you come across a lost child, please bring them to the nearest information desk. Each info desk has a form for a lost or found child. If you have lost a child, immediately go to an Info Desk. That Info Desk should immediately post the lost child’s information on the chat, and then dial Camille at 515-291-0003 with a full description so that announcements can be made and volunteers can be on search for the child. Make sure to listen to the announcements over the PA as we will announce when we have a child waiting for pick up at an info desk.

Contact Camille, 515-291-0003, immediately if there is a report of a lost child. If it is deemed a critical emergency situation, please contact emergency personnel. Block doors, if necessary, in an emergency to ensure no one leaves with a child they shouldn’t be leaving with.
DO YOU HAVE A BAND-AID? There is a first aid kit at each information desk. If you need immediate, emergency assistance, call 911 if you are able, or flag down the nearest volunteer who can call 911 for you. Mary Greeley Medical Center is located at 1111 Duff Avenue in town. (Directions: Take Lincoln Way East to Duff Avenue. Then turn left (direction North) on Duff Avenue.) Report all emergencies to Camille, 515-291-0003.

CAN YOU HELP ME FIX MY COMPUTER? Not really. Sorry.

WHERE ARE THE PRACTICE TABLES? There are no practice tables at this season’s event.

CAN PARENTS AND COACHES GO INTO THE JUDGING ROOMS AND FIELD AREA? Only the team members and up to two coaches can go into the Judging area. We do ask that teams be quiet while waiting outside judging rooms, but teams can scream their heads off in the competition table area in the lower level of Howe...GO TEAM!

THE PARENTS OF OUR TEAM MEMBERS WANT TO WATCH THEIR CHILD...HOW CAN THEY FIND HER/HIM? Parents can only “watch” their team through the webcast. Make sure all parents know the team number and/or name. (A list of all the teams attending today’s event is on the schedule). If they know the team’s number, they can take a look at the schedule for the day to see when the team will be in robot matches in order to watch them in one of the auditoriums or online. Schedules are available online and at any information desk.

WHY ARE ALL THE TEAM MEMBERS WEARING COLORED BRACELETs? Team members have been provided with bracelets for admittance to Howe Hall and their judging room. Additionally, each team has been provided with 2 coach wristbands to allow up to 2 coaches into Howe Hall with the team. THOSE WHO ARE NOT WEARING A BRACELET WILL NOT BE ADMITTED INTO HOWE HALL.

We are limiting access due to health and safety concerns to not overcrowd the Howe Atrium during the event. We encourage them to view the event in the Sukup and Hoover auditoriums. Live footage will be shown throughout the day in both auditoriums!

IS THERE A LIVE WEBCAST OF THIS EVENT? Yes, there is – go to http://www.isek.iastate.edu/fll/live-stream/

DOES IOWA FLL HAVE A TWITTER HANDLE and FACEBOOK? Yes - @IowaFLL. Please use #FLLIASTATE to see your Tweets appear on the screens in Howe Hall. Tag us at #IAFLL, as well.

Like "Iowa State Engineering Kids" on Facebook by searching for us or going to www.facebook.com/ISEK.IASTATE.

WHEN ARE THE FLL CLOSING CEREMONIES? FLL closing ceremonies are scheduled to begin about 5:30PM and can be viewed online. Go to our website www.isek.iastate.edu for the link to view them. They will also be recorded and posted on the same website.

Teams receiving awards at closing ceremonies will be shipped their trophies and/or plaque.

ARE THERE ANY CAMPUS TOURS TODAY? No, but please come again and visit us sometime. Reach out to ISU Admissions for a full campus visit and to learn more about those opportunities.
ARE THERE ELEVATORS IN THE BUILDINGS? All of our buildings are equipped with elevators and are handicapped accessible. Please alert the info desk volunteers if an elevator appears to be out of order.

ARE TEAMS ALLOWED TO TAKE PHOTOS AND VIDEO AT THE EVENT? Photos and video are allowed in the Judging and robot game areas, as well as other team spaces of the tournament. Flash photography is discouraged in judging rooms.

WHERE IS THE ‘LOST AND FOUND’? Any items found in each building will be held at the information desk in that building.

I WOULD LIKE MY CHILD TO GET ON A TEAM – HOW DO YOU DO THAT? Visit firstinspires.org and email fll@iastate.edu.

GETTING GUEST INTERNET ACCESS ON CAMPUS

1. Connect to ISUguest Wifi. Open a web browser and enter netreg.iastate.edu if the ISU NetReg page does not appear automatically.
2. Click "Guest Registration Here".
3. Enter your local contact information and click "Next".
4. Read the terms and check "I Agree".
5. When instructed, close your browser and reboot your computer to complete the registration process.
6. When you re-open your browser you will be connected to the ISU network.
7. If you have problems or questions, contact the Solution Center, 515-294-4000.

Thank you for attending the Iowa FLL Championship!